

## **WARRANTY POLICY**

GLOBETECH Manufacturing warrants its products to be free from manufacturing defects for a period of one year from date of shipment. Buyer's exclusive remedy and seller's sole liability hereunder shall be limited to refund of the purchase price or replacement of the product shown to be other than as warranted. Conditions resulting from misuse, negligence, alteration, accident, or improper installation, maintenance, or application shall absolve seller of all liability. The foregoing constitutes the sole warranty of GLOBETECH Manufacturing with respect to its products and in lieu of all other warranties, expressed or implied, including any implied warranties of merchantability or of the fitness for a particular purpose. In no event and under no circumstances, shall GLOBETECH Manufacturing be liable for consequential or special damages.

## **RETURN POLICY**

GLOBETECH Manufacturing will allow one return per year, not to exceed 5% of the previous year's purchases. Custom-made products may not be returned. Each return is subject to a 15-20% restocking fee, AND requires an RGA number issued by GLOBETECH Manufacturing. Customers must pay freight on all returns, and package items in such a way that makes our RGA number clear and obvious. All products must be in excellent condition, suitable for resale. We reserve the right to refuse any and all requests for product returns, based on poor condition of product, or on obsolescence of a particular item or product line. Credit for returns shall be in the form of a credit to customers account for use against further purchase.



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